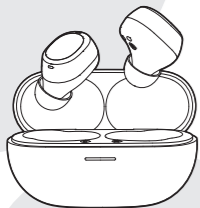




# 操作指南

## QCY MeloBuds A30

主动降噪蓝牙耳机



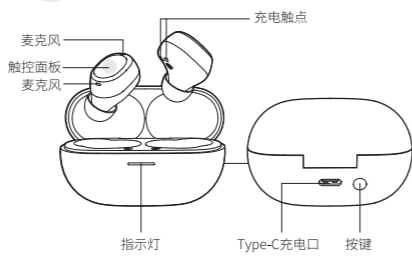
更多语言请访问：  
<https://www.qcy.com/pages/support-center>

## APP 下载

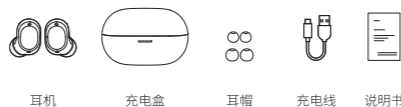


扫描二维码并下载QCY应用程序，以体验自定义功能控制、EQ设置、固件更新等功能。

## 产品介绍

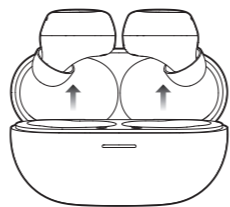


## 包装清单



本说明书中的图片均为示意图，可能与实物有偏差，请以实物为准。

## 耳机配对



### 首次配对方法：

1. 打开充电盒盖子，取出两只耳机；
  2. 刷新手机蓝牙设备列表，点击配对QCY MeloBuds A30，完成配对。
- \* 充电盒打开盖子，耳机自动开机，若未自动开机，请充电后重新尝试。

### 一键配对功能：

1. 双耳机在充电盒中，开盖状态；
2. 长按充电盒按键3秒，耳机进入配对模式，充电盒白灯闪烁30秒，30秒内耳机被连接则灯熄灭。

## 多设备连接



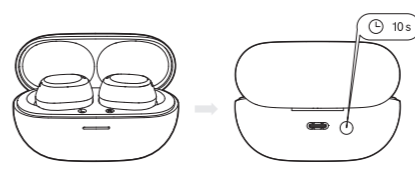
### 多设备连接方法：

1. 耳机开机进入配对状态，连接设备A后，从手机端关闭蓝牙。耳机再次进入配对状态。
2. 设备B打开蓝牙并点击耳机配对名“QCY MeloBuds A30”，完成配对。
3. 设备A上打开蓝牙并点击已配对过的耳机配对名，配对成功，此时耳机端同时连接两台设备。

## 恢复出厂设置

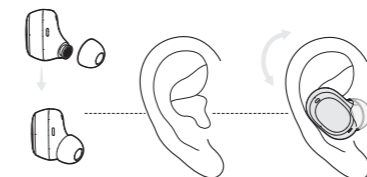
**清除配对记录**（此方法用于无法正常连接的情况）  
耳机在充电盒内，充电盒开盖。长按充电盒按键10秒，充电盒红灯闪烁3次，复位完成。

\* 恢复出厂设置后用首次配对的方法连接即可正常使用。

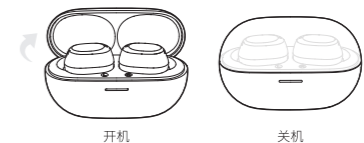


## 佩戴说明

1. 请选择最适合的耳塞尺寸更换到耳机上，并正确佩戴在右耳机，戴上耳机后可微微转动调整，找到个人舒适且稳固的位置。
2. 麦克风风口往下，朝嘴巴方向。
3. 错误佩戴耳机可能会导致通话，听觉都受到不同程度的影响。



## 开/关机

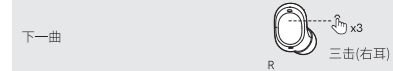
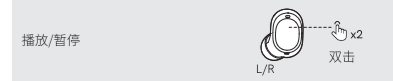


### 开/关机

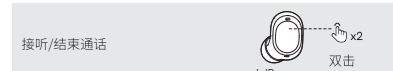
1. 打开充电盒，耳机将自动开机。当耳机在充电盒外时，长按触控面板1.5秒。
2. 将耳机放回充电盒。关闭充电盒，耳机将自动关机。

## 功能介绍

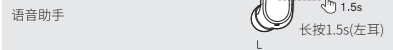
### 播放音乐



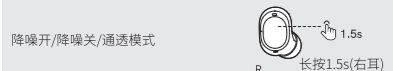
### 接听电话



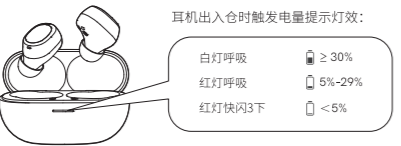
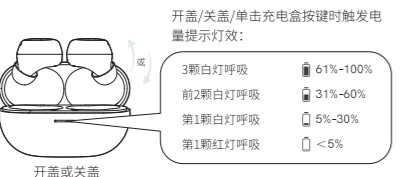
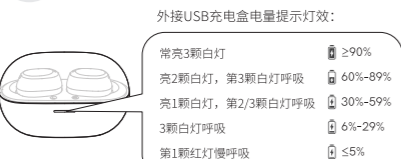
## 启用语言助手



## 降噪模式



## 灯效显示



## 故障排除

### 1.Q: 只有一只耳机有声音怎么解决?

A: 将两只耳机放回充电盒关盖，再重新取出，查看双耳是否都有声音，若还是只有单只耳机有声音，请对两只耳机恢复出厂设置。

### 2.Q: 手机提示无法连接怎么解决?

A: 将手机上的配对记录删除，删除后重新进行搜索配对连接即可。

### 3.Q: 听歌/通话没声音怎么解决?

A: 安卓手机在蓝牙连接名字的右边有个设置图标，点击进入，关闭手机音频和媒体音频，再重新开启，若还是无声，请将耳机重新与手机配对连接。

### 4.Q: 为什么视频/游戏有延迟?

A: 受使用环境、网络、手机编解码等因素的影响，会引起手机传音频数据到耳机时有不同程度的延迟。

### 5.Q: 听到的声音卡顿/断续怎么解决?

A: 在使用时若周围有大量的Wi-Fi、5G/4G信号、大功率电器等等产生干扰，可能会引起卡顿、断续的情况，换个环境或者重新配对连接就可以解决了。

## 产品保修说明

QCY产品售后服务承诺：严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：

在三包有效期内，您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。

1. 自您购买之日起7日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理、更换、退货的服务。
2. 自您购买之日起15日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理或更换的服务。
3. 自您购买之日起12个月内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理的服务。

## 售后服务与支持

保修期：自产品购买之日起12个月(请妥善保管购买凭证)。  
免费服务：

在产品保修期内，凡属产品本身质量问题引起的故障，请用户凭购买凭证与经销商取得联系以享受售后服务。  
如有任何产品损害或瑕疵非可归责于产品质量本身，则不在保修范围内。

有下列情形者不属于保修范围内：

1. 因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁损的。
2. 自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。
3. 未按使用手册操作或因人为使用不当而造成损坏者，如产品浸水、腐蚀、掉落、挤压或露在异常温度环境下。

## 保修卡

### 产品信息：

产品型号 \_\_\_\_\_  
订单编号 \_\_\_\_\_

### 购买信息：

销售单位 \_\_\_\_\_

### 用户信息：

用户姓名 \_\_\_\_\_  
联系电话 \_\_\_\_\_  
用户地址 \_\_\_\_\_  
退换原因 \_\_\_\_\_

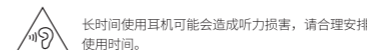
## 安全提示

1. 使用产品前请仔细阅读本使用说明书并妥妥善保管；
2. 首次使用时，请先将本产品充满电；
3. 如果产品长期(超过2个星期)不用，请对其充电；
4. 必须选择正规厂家生产且经过国家CCC认证的充电器；
5. 若手机无法搜索到蓝牙耳机，请将蓝牙耳机重新进入配对模式或将蓝牙耳机恢复出厂设置，若手机程序出错，请把手机蓝牙关闭再开启或重启手机。

### 电池安全

本产品内置电池已通过国家3C认证  
1. 请勿拆解或改装电池、插入异物、置入高温、或浸入水或其它液体中，以免引起电池漏液、过热、起火或爆炸。电池只能由制造商更换。  
2. 请勿跌落、挤压或穿刺电池。避免让电池遭受外部的压力，从而导致电池内部短路和过热。

- 请勿以任何理由拆除或维修改装耳机，否则可能会导致起火，电子击穿甚至彻底损坏本品；
- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境下)；
- 请避免靠近儿童或动物的眼睛使用产品指示灯；
- 请勿在雷暴天气下使用该产品，雷暴可导致本产品工作不正常，并增加触电的危险；
- 请勿用油及其他挥发性液体擦拭本产品；



长时间使用耳机可能会造成听力损害，请合理安排使用时间。

## 产品中有害物质的名称及含量

部件名称	有害物质									
	铅 Pb	汞 Hg	镉 Cd	六价铬 Cr(VI)	多溴联苯 PBBs	多溴二苯醚 PBDEs	邻苯二甲酸二正丁酯 DBP	邻苯二甲酸二异丁酯 DEHP	邻苯二甲酸二乙酯 DEHP	邻苯二甲酸二(2-乙基)酯 DEHP
外壳	○	○	○	○	○	○	○	○	○	○
电路板组件	X	○	○	○	○	○	○	○	○	○
电池	○	○	○	○	○	○	○	○	○	○
充电线	X	○	○	○	○	○	○	○	○	○
附件	○	○	○	○	○	○	○	○	○	○

本表格依据SJ/T 11364的规定编制  
○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。  
X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

### 使用年限

如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。在此期间，产品不会泄露任何危险物质，本产品可以回收，必须按照当地法规处理。



若有售后服务需求，请联系客服  
电话：4008-306-708  
网址：www.qcy.com  
制造商：东莞市和乐电子有限公司  
地址：广东省东莞市道滘镇道滘厚路38号1号楼101室

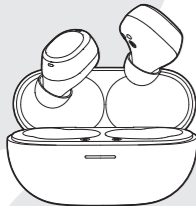




# USER MANUAL

## QCY MeloBuds A30

ANC Wireless Earbuds



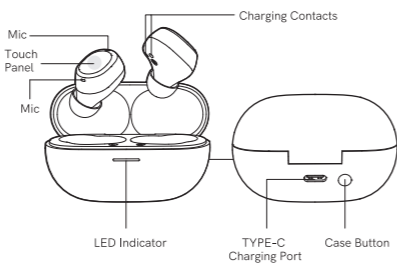
For more languages, please visit:  
<https://www.qcy.com/pages/support-center>

## APP DOWNLOAD

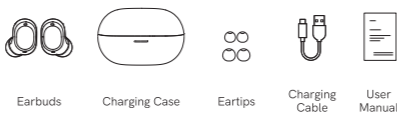


Scan the QR code to download the QCY app and enjoy features like customized controls, EQ settings, firmware updates, and more.

## PRODUCT OVERVIEW

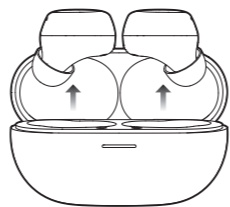


## PACKING LIST



The images are for illustrative purposes only and may differ from the actual product.

## BLUETOOTH PAIRING



### Initial Pairing:

1. Open the charging case lid and take out both earbuds.
- 2.Refresh the Bluetooth device list on your phone and select "QCY MeloBuds A30" to connect.

Note: Opening the charging case turns on the earbuds. If not, try again after charging.

### One-Tap Pairing

- 1.Place both earbuds in the charging case and open the lid.
- 2.Press and hold the case button for 3 seconds to enter pairing mode. The white indicator flashes for 30 seconds and turns off once connected.

## MULTI-DEVICE CONNECTION



### Multi-Device Connection:

- 1.Power on earbuds (enter pairing mode) → Connect to Device A → Disable Bluetooth on Device A. Earbuds will re-enter pairing mode.
- 2.Enable Bluetooth on Device B → Select "QCY MeloBuds A30" to pair.
- 3.Re-enable Bluetooth on Device A → to establish a dual connection. Now simultaneously connected to both devices.

## FACTORY RESET

### Clearing Pairing Records (Use in case of connection issues)

- 1.Place earbuds in the open charging case → Press and hold the case button for 10 seconds → Red/white LEDs alternate flashing for 3 times → Reset complete

Note: After the factory reset, follow the initial pairing method to connect for normal usage.

### Contact Details

For FAQs and more information  
Please email to [support@qcy.com](mailto:support@qcy.com) or visit  
<https://www.qcy.com>

## FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

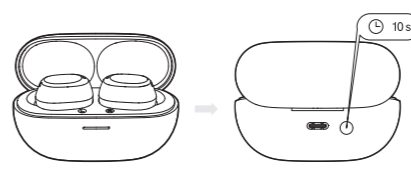
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

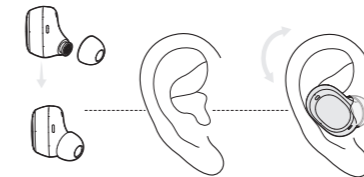
- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

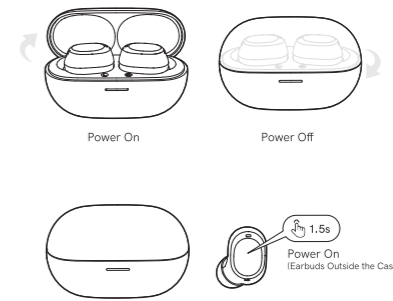


## WEARING INSTRUCTIONS

- Select the best ear tip size and attach to the earbuds. Gently twist the earbuds after insertion to find a comfortable and stable position. (Match "L" and "R" markings to your ears)
  - Position the microphone downward, facing your mouth.
- Note: Incorrect wearing may affect call quality and audio performance.



## POWER ON/OFF

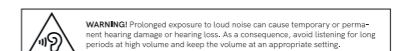


### Power On/Off

- Earbuds power on automatically when the case is opened. Outside the case, press and hold the touch panel for 1.5 seconds.
- Place the earbuds back in the case. Close the case to power off automatically.

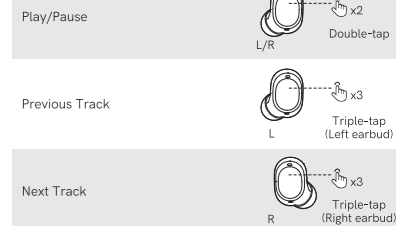
## SAFETY INSTRUCTIONS

- 1.Please carefully read and retain this user manual before using the product.
- 2.If the product is not used for an extended period (more than 2 weeks), please recharge it.
- 3.You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.
- 4.If your phone cannot detect the product, either re-enter pairing mode or perform a factory reset on the product. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuits and overheating.
7. Do not dismantle or modify the product for any reason, as it may result in fire, electronic breakdown, or permanent damage to the product.
8. Do not expose the product to extremely low or high temperatures (below 0°C or above 45°C).
9. Do not the product indicator light near the eyes of children or animals.
10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.
11. Do not use oil or other volatile liquids to clean the product.
12. Please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.

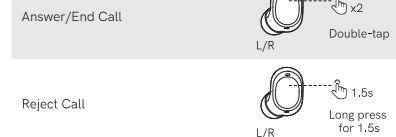


## FUNCTIONS

### Music Playback



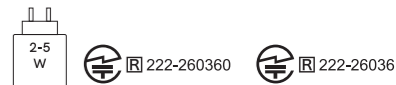
### Call Controls



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

the power delivered by the charger must be between min 2 Watts required by the radio equipment, and max 5 Watts in order to achieve the maximum charging speed

Wireless frequency: 2.402~2.480GHz  
RF power of transmission: <4dBm

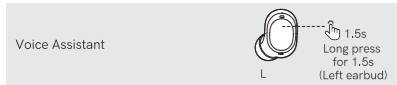


**Manufacturer:** Dongguan Hele Electronics Co., Ltd  
**Address:** Room 101, Block 1, No.38, Daojiao Daohou Road, Daojiao Town, Dongguan City, Guangdong Province, China  
**E-mail:** [support@qcy.com](mailto:support@qcy.com)  
**Website:** [www.qcy.com](http://www.qcy.com)

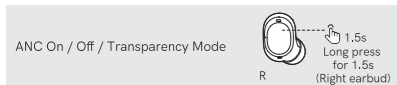
FCC ID: RDR-HT22AL IC: 33000-HT22AL HVIN: BH26HT22AR  
FCC ID: RDR-HT22AR IC: 33000-HT22AR HVIN: BH26HT22AL



## Activate Voice Assistant

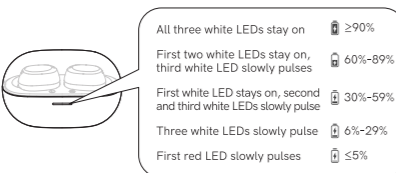


## ANC Mode

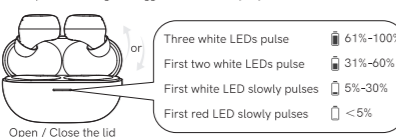


## LIGHT EFFECT DISPLAY

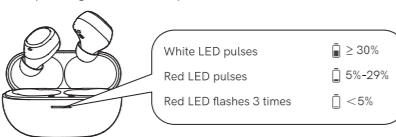
External USB Charging Case Battery Indicator Light Effects:



Battery Indicator Lights Triggered on Case Open/Close or Button Press:



Battery LED Lights on Earbuds In/Out:



## TROUBLESHOOTING

### Q: Why can't earphones pair with my mobile phone?

A: Please check if your earphone is in pairing mode or re-connection mode, check if Bluetooth search function of your Bluetooth device is turned on, if all done, then go to Bluetooth menu of your Bluetooth device, delete/ignore the earphone Bluetooth pairing name. After that, you can try to reconnect Bluetooth according to above steps.

### Q: Why is the connection not stable and cuts out intermittently?

A: Please check if there are any metal materials or obstacles within a relatively close range or your surroundings that perhaps interfering with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between earphone and other devices.

### Q: What can I do if there is only one earphone produce sound?

A: Please place the two earphones into the charging case, close the case, and take them out to check if both of them produce sounds. If there is still sound from only one earphone, please reset both of them.

### Q: Why do I experience a delay in video watching or game playing?

A: Affected by factors such as environment, network, and mobile phone codec, there will be varying degrees of delay when the mobile phone transmits audio data to the earphone.

### Q: Why can't my earphone turn on?

A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warrant cover.