QCY MeloBuds N60 主动降噪蓝牙耳机





www.gcy.com/pages/support-cente

启用语音助手

语音助手



降噪模式

降噪开/降噪关/通透模式







扫描二维码并下载OCY应用程序,以体验自定义功能控 制、EO设置、固件更新等功能。

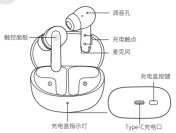


开盖/关盖/单击充电盒按键时触发电 量提示灯效: 白灯亮 60%-100%

黄灯亮 □ 19%-5% 红灯闪烁3次 □ <5% 开盖或关盖

*充电时黄灯慢闪,充满电时白灯长亮。







本说明书中的图片均为示意图,可能与实物有偏差,请以实物为准。

1.0: 只有一只耳机有声音怎么解决?

A: 将两只耳机放回充电仓关盖,再重新取出,查看双耳是 否都有声音,若还是只有单只耳机有声音,请对两只耳 机恢复出厂设置。

2.0: 手机提示无法连接怎么解决?

A: 将手机上的配对记录删除,删除后重新进行搜索配对连 接即可。

3.Q: 听歌/通话没声音怎么解决?

A: 安卓手机在蓝牙连接名字的右边有个设置图标,点击进 入,关闭手机音频和媒体音频,再重新开启,若还是无 声,请将耳机重新与手机配对连接。

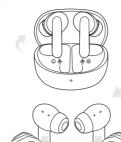
4.Q: 为什么视频/游戏有延迟?

A: 受使用环境、网络、手机编解码等因素的影响, 会引起 手机传送音频数据到耳机时有不同程度的延迟。

5.Q: 听到的声音卡顿/断续怎么解决?

A: 在使用时若周围有大量的 Wi-Fi 、5G/4G 信号、大功率 电器等等产生干扰,可能会引起卡顿、断续的情况,换 个环境或者重新配对连接就可以解决了。

耳机配对



首次配对方法:

1.取出两只耳机,同时撕掉耳机上的隔离膜,再将两只耳机放回充 电盒中, 合上充电盒盖子。(此步骤为新机激活)

2. 再次取出两只耳机。

3. 刷新手机蓝牙设备列表,点击配对OCY MeloBuds N60,

*充电盒打开盖子,耳机自动开机,若未自动开机,请充电后重新 尝试。

一键进入配对模式:

1.双耳机在充电盒中, 开盖状态, 耳机连接手机。 2.长按充电盒按键3秒,耳机与手机断开连接,进入配对模式。

QCY产品售后服务承诺: 严格按照《中华人民共和国消费者权益保 护法》、《中华人民共和国产品质量法》实行售后三包服务,服务 内容如下:

- 在三包有效期内,您可凭购物凭证依照本规定享受免费的修理 更换、退货的权利。
- 1、自您购买之日起7日内,本产品出现故障,经由QCY售后服务中 心确定为产品质量问题,可享受修理、更换、退货的服务。
- 2、自您购买之日起15日内,本产品出现故障,经由QCY售后服务 中心确定为产品质量问题,可享受修理或更换的服务。
- 3、自您购买之日起12个月内,本产品出现故障,经由QCY售后服 务中心确定为产品质量问题,可享受修理的服务。

售后服务与支持

保修期: 自产品购买之日起12个月(请妥善保管购买凭证)。

在产品保修期内,凡属产品本身质量引起的故障,请用户凭购 买凭证与经销商取得联系以享受售后服务。

如有任何产品损害或瑕疵非可归责于产品质量本身,则不在保 修范围内。

有下列情形者不属于保修范围内:

- 1、因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁 损的。
- 2、自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂
- 3、未按使用手册操作或因人为使用不当而造成损坏者,如产品浸 水、腐蚀、掉落、挤压或露在异常温湿度环境下。





多设备连接方法:

1.耳机开机进入配对状态, 连接设备A后, 从手机端关闭蓝牙。耳机 再次进入配对状态。

2.设备B打开蓝牙并点击耳机配对名 "QCY MeloBuds N60",

3.设备A上打开蓝牙并点击已配对过的耳机配对名,配对成功,此时 耳机端同时连接两台设备。



产品信息:

购买信息:

用户信息:

恢复出厂设置

清除配对记录(此方法用于无法正常连接的情况) 耳机在充电盒内, 充电盒开盖。长按充电盒按键10秒, 充电盒 红白灯交替闪3秒,复位完成,随后合盖5秒即可正常使用。 *恢复出厂设置后用首次配对的方法连接即可正常使用。





3.错误佩戴耳机会导致通话,听觉都受到不同程度的影响。

1. 使用产品前请仔细阅读本使用说明书并请妥善保管;

4. 必须选择正规厂家生产且经过国家CCC认证的充电器;

5. 若手机无法搜索到蓝牙耳机,请将蓝牙耳机重新进入配对模式或

将蓝牙耳机恢复出厂设置,若手机程序出错,请把手机蓝牙关闭

1.请勿拆解或改装电池、插入异物、置入高温、或浸入水或其它液体

中,以免引起电池漏液、过热、起火或爆炸。电池只能由制造商更换。

2.请勿跌落、挤压或穿刺电池。避免让电池遭受外部大的压力,从而

- 请勿以任何理由拆除或维修改装耳机,否则可能会导致起火,电子

- 请勿在雷暴天气下使用该产品,雷暴可导致本产品工作不正常,并

长时间使用耳机可能会造成听力损害,请合理安排

- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境下);

请避免靠近儿童或动物的眼睛使用产品指示灯;

- 请勿用油及其他挥发性液体擦拭本产品;

3. 如果产品长期(超过2个星期)不用,请对其充电;

2. 首次使用时,请先将本产品充满电;

本产品内置电池已通过国家3C认证

再开启或重启手机。

导致电池内部短路和过热。

击穿甚至彻底损坏本品;

增加触电的危险;

小り\ 使用时间。

电池安全









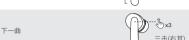
1.打开充电盒,耳机将自动开机。当耳机在充电盒外并处于关机状 态时,长按触控面板 1.5 秒开机。

2.将耳机放回充电盒。关闭充电盒,耳机将自动关机。



播放音乐

播放/暂停 (或摘下任意一个耳机以暂停) 上一曲



接听电话

接听/结束通话

拒绝来电



产品中有害物质的名称及含量

部件名称		有害物质									
		铅 pb	汞 Hg	镉 Cd	六价铬 Cr (VI)	多溴 联苯 PBBs	多溴 二苯醚 PBDEs	邻苯二甲酸二 正丁酯 DBP	邻苯二甲酸二异丁酯 DIBP	邻苯二甲酸丁 苄酯 BBP	邻苯二甲酸 二(2-乙基) 乙酯 DEHP
外	売	0	0	0	0	0	0	0	0	0	0
电路板组件		Х	0	0	0	0	0	0	0	0	0
电	池	0	0	0	0	0	0	0	0	0	0
充 电	线	Х	0	0	0	0	0	0	0	0	0
附	件	0	0	0	0	0	0	0	0	0	0

本表格依据SJ/T 11364的规定编制

- O:表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。
- X:表示该有害物质至少在该部件的某一均质材料中的含量 超出 GB/T 26572 规定的限量要求。

如本手册所述, 在正常使用条件下, 本产品的环保使用期限为10年。 照当地法规处理。



在此期间,产品不会泄露任何危险物质,本产品可以回收,必须按



若有售后服务需求,请联系客服 电话: 4008-306-708 网址: www.gcy.com

制造商: 东莞市和乐电子有限公司

地址: 广东省东莞市道滘镇道滘道厚路38号1号楼101室

















Activate the Voice Assistant





Noise Cancelling/Transparency Mode Control



APP DOWNLOAD





Use your mobile browser to scan the QR code and download the QCY app to experience custom touch control, FQ settings, firmware updates, and more.

INDICATOR BEHAVIOR

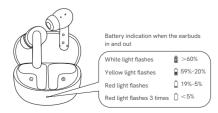


Open or close

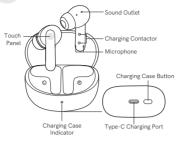
Battery indication when opening/closing the case, or clicking the button

White light on ₱ 60%-1009 rellow light on ₫ 19%-5% Red light on Red light flashes 3 times $\,$ $\,$ $\,$ $\,$ $\,$ $\,$

Note: Yellow light flashes slowly during charging, and white light is always on when fully charged.



PRODUCT DIAGRAM



WHAT'S IN THE BOX



00 00

Charging Box Charging Cable Far Tips User Manual

The images are for illustrative purposes only and may differ from the actual product

TROUBLESHOOTING

Q: Why can't earphones pair with my mobile phone?

A: Please check if your earphone is in pairing mode or re-connection mode, check if Bluetooth search function of your Bluetooth device is turned on, if all done, then go to Bluetooth menu of your Bluetooth device, delete/ignore the earphone Bluetooth pairing name. After that, you can try to reconnect Bluetooth according to above steps.

Q: Why is the connection not stable and cuts out intermittently?

A: Please check if there are any metal materials or obstacles within a relatively close range or your surroundings that perhaps interfering with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between earphone and other

Q: What can I do if there is only one earphone produce sound?

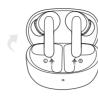
A: Please place the two earphones into the charging case, close the case, and take them out to check if both of them produce sounds. If there is still sound from only one earphone, please reset both of them.

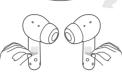
Q: Why do I experience a delay in video watching or game playing?

A: Affected by factors such as environment, network, and mobile phone codec, there will be varying degrees of delay when the mobile phone transmits audio data to the earphone.

Q: Why can't my earphone turn on?

A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warrant cover.





First Time Connection

- 1. Activate the earphones by removing them from the case, tear off the protective film, placing them back, and close the charging case.
- 2. Take the earbuds out again.
- 3. Refresh the Bluetooth device list on your device and select "QCY MeloBuds N60" to connec

Note: The earbuds power on automatically when the case opens. If they don't, recharge and retry.

Quick Pairing Mode:

delivery.

How to Solve My Problem

assist with your after-sale question.

confirmed by QCY service team.

Not Covered under Warranty

. Lost, stolen, or free products.

· Items that have expired their warranty period.

. The use of unspecified adapter and accessories.

· Improper or inadequate maintenance or modification.

lightning, abnormal voltage, or environmental factors. . Damages that occur as a result of one's failure to follow the

· Accident, misuse, abuse, contamination, or other external causes

· Malfunctions or damages resulting from natural disasters, earthquakes

. Products without sufficient proof of purchase.

but not limited to:

instructions.

Valid proof of purchase to claim warranty

1. With earbuds in the open charging case and earbuds must have prior pairing history with a device

WARRANTY INFORMATION

QCY products come with a 12-month warranty period from the date of

Online purchase: When applying for after-sales service, please give

channel/platform. The service support of QCY will provide technical

support services and solutions to process your after-sales questions.

Products purchased from online: Please provide with order number or

information that clearly show the sales channel, product details, price,

Products purchased from non-official channels: Please provide with

sales store information, order number, or product information evidence

The manufacturer's warranty is avoid under the following circumstances

Offline purchase: Please contact the store/distributor or agent directly to

priority to contacting the customer service of the purchase

2. Long press the case button for 3 seconds, and the earbuds will disconnect from the device and enter pairing mode.

MULTIPOINT CONNECTION



- 1. The earphones will automatically enter pairing mode when turned on. Turn off the Bluetooth on your smartphone after device A is connected. The earphones will enter pairing mode again.
- 2. Turn on the Bluetooth on device B and select "QCY MeloBuds N60" to
- 3. Turn on the Bluetooth on device A and select the paired name to connect. Now the earphones are connected two devices simultaneously.



Clear Pairing Records

Contact Details

Keep the earphones in the open case, then long press the case bottom button for 10 seconds until the red and white LED indicators flashing alternate for 3 seconds, and the earphones have been reset successfully. The earphones can be used normally after closing the case for 5 seconds.

* Apply the pairing method for the first use to connect after reset.

IC STATEMENT

following two conditions:

aux deux conditions suivantes

ANATELSTATEMENT

prejudicial e

(1) This device may not cause interference

that may cause undesired operation of the device

(1) Cet appareil ne doit pas causer d'interférences.

For FAQS and more information

Please email to support@qcyearphone.com or visit https://www.qcy.com

FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver. -- Connect the equipment into an outlet on a circuit different from that to
- which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.





Step 1: Choose the ear tips that fit your ears best. Step 2: Identify the left and right earbuds, and insert them into the canal

Step 3: Please set the microphones towards your mouth. Turn and find the most comfortable and secure position.

Note: If the earbuds are not worn correctly, it may affect sound quality and hearing.



This device contains licence-exempt transmitter(s)/receiver(s) that

(2) This device must accept any interference, including interference

Développement économique Canada. Le fonctionnement est soumis

(2) Cet appareil doit accepter toutes les interférences, y compris

Este equipamento não tem direito à proteção contra interferência

não pode causar interferência em sistemas devidamente autorizados

celles susceptibles de provoquer un fonctionnement indésirable de

comply with Innovation, Science and Economic Development

Canada's licence-exempt RSS(s). Operation is subject to the

Cet appareil contient des émetteurs / récepteurs exemptés de

licence conformes aux RSS (RSS)d'Innovation. Sciences et



POWER ON/OFF









the earphones are outside the charging box and powered off, long press the touch panel for 1.5 seconds to power them on.

Place the earbuds back into the charging case. Close the case and the earbuds will automatically power off.





Playing Music

Play/Pause (or take off any of earbuds to pause) Previous track





Answer the Call

Answer/End a call

Reject a call



Notice:



1. Please carefully read and retain this user manual before using the

2.If the product is not used for an extended period (more than 2 weeks), please recharge it.

3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority

SAFETY INSTRUCTIONS

4. If your phone cannot detect the Bluetooth earbuds, either re-enter pairing mode or perform a factory reset on the Bluetooth earbuds. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.

5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacture.

6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuits and overheating. 7. Do not dismantle or modify the earbuds for any reason, as it may result

in fire, electronic breakdown, or permanent damage to the product. 8. Do not expose the product to extremely low or high temperatures. (below 0°C or above 45°).

9. Do not the product indicator light near the eyes of children or animals 10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.

11. Do not use oil or other volatile liquids to clean the product. 12. Please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.



nent hearing damage or hearing loss. As a consequence, avoid listening for long periods at high volume and keep the volume at an appropriate setting.



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

the power delivered by the charger must be between min 2 Watts required by the radio equipment, and max 5 Watts in order to achieve the maximum charging speed

Wireless frequency: 2.402~2.480GHz RF power of transmission: <4dBm







Address: Room 101, Block 1, No.38, Daojiao Daohou Road, Daojiao Town, Dongguan City, Guangdong Province, China E-mail: support@gcy.com Website: www.gcv.com











