



## QCY-T13 真无线蓝牙耳机

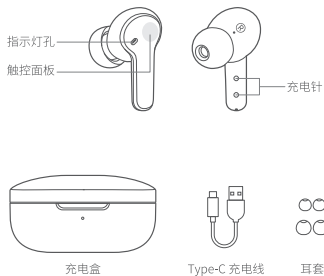


使用前,请下载安装QCY手机APP客户端  
以获得更便捷的耳机操控体验

### 认识耳机

#### 选择并组装耳套

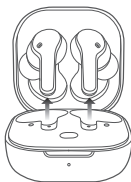
中耳套适用于大多数人群,建议从中耳套开始试戴。



本说明书中的图片均为示意图,可能与实物有偏差,请以实物为准。

### 耳机配对

开盖,取出耳机会自动开机,打开手机蓝牙搜索“QCY-T13”并点击连接(若有连接记录,开会自动重连最后连接的设备)

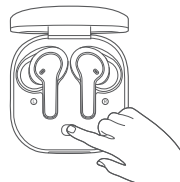


#### 一键进入配对模式

1. 耳机已经与手机配对。
2. 耳机放盒子里,打开充电盒盖子,长按充电盒按键3秒至充电盒绿灯闪3下,耳机断开与手机的连接,取出耳机,进入配对模式。

### 恢复出厂设置

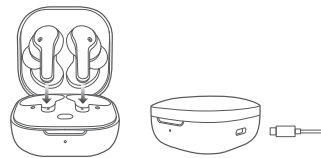
耳机在充电盒里,长按充电盒按键10秒,红蓝光交替闪3次,复位完成后耳机开机。



#### 充电盒亮灯提示(按下充电盒按键)

- 绿灯: 充电盒电量高: >90%
- 蓝光: 充电盒电量中: 50% - 90%
- 红灯: 充电盒电量低: <50%

### 操作说明



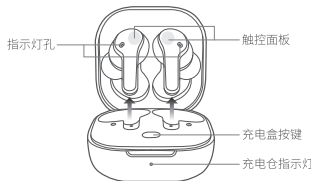
#### 耳机充电

充电中: 耳机充电中,红灯常亮  
充满电: 耳机亮蓝光1分钟后熄灭

#### 充电盒充电

充电中: 红色指示灯常亮  
充满电: 绿色指示灯常亮

### 功能操作



- 🔊 开机: 长按触控面板约1.5秒
- 🔇 关机: 把耳机放入充电盒
- 🔇 接听/挂断: 双击触控面板
- 📞 拒接电话: 长按触控面板约1.5秒
- ⏮ 上一曲: 长按左触控面板约1.5秒
- ⏭ 下一曲: 长按右触控面板约1.5秒
- 🔊 语音互动: 三击左耳触控面板
- ⏸ 播放/暂停: 双击触控面板播放/暂停
- ⏴ 低延迟: 三击右耳触控面板

### QCY蓝牙耳机售后服务

QCY蓝牙耳机售后服务承诺: 严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务,服务内容如下:  
在三包有效期内,您可凭购物凭证依据国家规定享受免费的修理、更换、退货的权利。  
1. 自您购买之日起7日内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理、更换、退货的服务。  
2. 自您购买之日起15日内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理或更换的服务。  
3. 自您购买之日起12个月内,本产品出现故障,经由QCY售后服务中心确定为产品质量问题,可享受修理的服务。

售后服务与支持  
保修期:  
自产品购买之日起12个月(请妥善保管购买凭证)。  
免费服务:  
在产品保修期内,凡属产品本身质量问题引起的故障,请用户凭购买凭证与经销商取得联系以享受售后服务。  
如有任何产品损害或故障非可归责于产品质量本身,则不在保修范围内。有下列情形者不属于保修范围内:  
1. 因火灾、地震、雷击、异常电压、环境污染而发生之故障或损坏的。  
2. 自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。  
3. 未按使用手册操作或人为使用不当而造成损坏者,如产品浸水、腐蚀、掉落、挤压或露在异常温湿度环境下。

### 三包凭证

产品信息:  
产品型号: \_\_\_\_\_  
订单编号: \_\_\_\_\_  
用户信息:  
用户姓名: \_\_\_\_\_  
联系电话: \_\_\_\_\_  
用户地址: \_\_\_\_\_  
退换货原因: \_\_\_\_\_  
购买信息:  
销售单位: \_\_\_\_\_

### FAQ

- 1.Q: 只有一只耳机有声音怎么解决?  
A: 将两只耳机放回充电仓关盖,再重新取出,查看双耳是否有声音,若还是只有单只耳机有声音,请对两只耳机恢复出厂设置。
- 2.Q: 手机提示无法连接怎么解决?  
A: 将手机上的配对记录删除,删除后重新进行搜索配对连接即可。
- 3.Q: 听歌/通话没声音怎么解决?  
A: 安卓手机在蓝牙连接名字的右边有个设置图标,点击进入,关闭手机音频和媒体音频,再重新开启,若还是无声,请将耳机重新与手机配对连接。
- 4.Q: 为什么视频/游戏有延迟?  
A: 受使用环境、网络、手机编解码等因素的影响,会引起手机传音频数据到耳机时有不同程度的延迟。
- 5.Q: 听到的声音卡顿/断续怎么解决?  
A: 在使用时若周围有大量的Wi-Fi、5G/4G信号、大功率电路等等产生干扰,可能会引起卡顿、断续的情况,换个环境或者重新配对连接就可以解决了。

若有售后服务需求,请联系客服  
电话: 4008-306-708  
网址: www.qcy.com  
制造商: 东莞市和乐电子有限公司  
地址: 广东省东莞市道滘镇粤晖路325号

### 提示

1. 使用产品前请仔细阅读本使用说明书并请妥善保管;
  2. 首次使用时,请先将本产品充满电;
  3. 如果产品长期(超过2个星期)不用,请对其充电;
  4. 必须选择正规厂家生产且经过国家CCC认证的充电器;
  5. 若手机无法搜索到蓝牙耳机,请将蓝牙耳机重新进入配对模式或将蓝牙耳机恢复出厂设置,若手机程序出错,请将手机蓝牙关闭再开启或重启手机。
- 请勿以任何理由拆除或维修改装耳机,否则可能会导致起火,电子击穿甚至彻底损坏本品;  
- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境温度)下;  
- 请避免靠近儿童或动物的眼睛使用产品指示灯;  
- 请勿在雷暴天气下使用该产品,雷暴可导致本产品工作不正常,并增加触电的危险;  
- 请勿用油及其他挥发性液体擦拭本产品;

注意: 长时间使用耳机可能会造成听力损害,请合理安排使用时间。

### 产品有害物质名称及含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
外壳	○	○	○	○	○	○
电路板组件	X	○	○	○	○	○
电池	○	○	○	○	○	○
充电线	X	○	○	○	○	○
附件	○	○	○	○	○	○

本表格依据SJ/T 11364的规定编制  
○: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。  
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

使用年限  
如本手册所述,在正常使用条件下,本产品的环保使用期限为10年。  
在此期间,产品不会泄露任何危险物质,本产品可以回收,必须按照当地法规处理。





## QCY-T13

True Wireless Earbuds

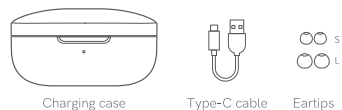
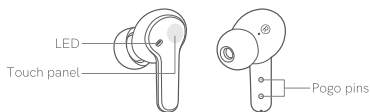


For better using experience, please scan to download QCY app before start-up.

## Overview

### Choose Eartips

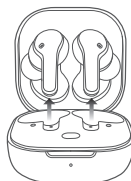
Please try middle eartips first as they fit most people.



Above pictures are for reference only and practical items may vary.

## How to Connect

Open lid and pick up earbuds to power them on. On phone, search for QCY-T13 and tap to connect. Power on earbuds and they will auto reconnect to the last phone in connectivity records, if any.

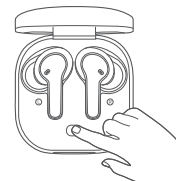


### One Press to Turn Connectable

1. Earbuds have been connected to phone.
2. Push earbuds into case, open case and keep pressing button on case for 3s or until LED blinks green 3 times. Pick up earbuds again to turn them connectable.

## Factory Setting

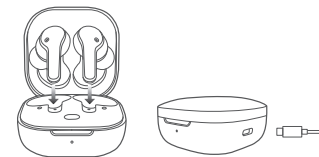
Push earbuds into case and keep pressing button on case for 10s or until LED blinks red and blue 3 times to reset and power on earbuds.



### LED for Battery Level (Press the Button)

- Battery level > 90%: green
- Battery level between 90% and 50%: blue
- Battery level < 50%: red

## LED



### LEDs on Earbuds

LED will turn solid red when earbuds are charging and turn blue for 1 minute once they are topped up.

### LED on Case

LED will turn solid red when case is charging and turn solid green once it is topped up.

## Instruction

## Warranty Card

Warranty Period  
12 months after you purchase this item (or you may inquire your local shopper for more details).  
Free Service:  
Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

Free exchange service will not be accessed under following circumstances:

1. Damages caused unauthorised disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Tips

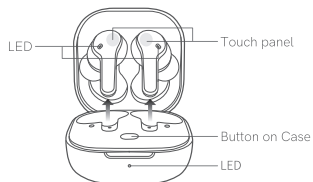
1. Before using the earbuds, please read the manual carefully and keep it for future references.
2. The earbuds need to be fully charged prior to first-time use.
3. If the earbuds are left unused for over two weeks, please recharge.
4. Please use the chargers made by qualified manufacturer.
5. If earbuds fail to be found by phone, please re-turn them connectable or restore factory settings. If a program error of phone occurs, please turn off and on Bluetooth function or reboot the phone.

## Caveats

1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
2. Do not store the earbuds in extreme temperatures (under 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electric shock.
5. Do not use harsh chemicals or strong detergents to clean the earbuds.

Note: please do not use earbuds for a long time as may damage your hearing.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.  
Manufacturer: Dongguan Hele Electronics Co., Ltd.  
Address: No. 325 Yuehui Rd, Daojiao Town Dongguan City Guangdong Province China



- Ⓜ Power-on: keep touching the panel for 1.5s
- Ⓜ Power-off: push earbuds back in case
- 📞 Answer/end call: double touch the panel
- 📞 Ignore call: keep touching the panel for 1.5s
- ⏮ Skip track backward: keep touching left panel for 1.5s
- ⏭ Skip track forward: keep touching right panel for 1.5s
- 🗣 Voice assistant: triple touch left panel
- 🎵 Playback/pause: double touch the panel
- Ⓜ Low-latency mode: triple touch right panel